





## Terms and Conditions

- The sender understands and agrees with all the following conditions of this Contract .
- There is no right for legal claims above this document unless specified in written form.
- Service includes door-pickup, transport and storage, customs clearance and door delivery within an approximately estimated time.
- Pickup of packages are possible only by appointed schedule.
- Door deliveries to subdivisions with toll-gates, delivery ends at gates or delivery agents/van are permitted to enter.
- Door deliveries ground-floor-doors with stairless access only, or lot or Next Street that our delivery van can enter.
- There is no door-to-door service in case address is found to be in a critical or rural area that can't be reached by delivery-van. In those cases boxes must be picked up at our local agent's address.
- Please always provide actual Tel number of receiver and complete delivery address including province and make sure that we can contact receiver during the expected time of deliveries, 2nd delivery will be charged additional fees or boxes must be picked up at our local agent's office.
- Overleaf packing list must be filled truthfully and signed personally by sender.
- Sender carries full responsibility for contents of packages.
- Bureau of custom has the right to inspect contents before shipment and refuse delivery in case any illegal articles found.
- The following items are legally prohibited to enter in the Philippines:
  - Explosive materials, Ammunition, Weapons, Prohibited Drugs, Combustible Goods , Illegal items ,Etc.
  - Discovering of illegal or prohibited items may lead to confiscation by customs authorities.
- All resulting fees and duties will be billed to sender. Forwarder/agent is not liable to recourse in that case. There is no right for claim of theft/damage of undeclared items.
- **Breakage or damage of goods caused by insufficient packing is not insured as well as breaking or damage of highly sensitive items like glass, electronics etc.**
- Every boxes is needed to be properly closed.
- Make sure that breakable item inside the box is wrapped and placed carefully and rightly to avoid damages.
- Eurosia is not liable to any damages caused by improper packing of the items. Items inside the box must not exceed the worth of 300.00 euro.
- Breakable items must be wrapped and crate properly to avoid damages (sufficient packing-tape, tying-straps or wooden inlays).
- Visible incorrectness or damage should be outlined clearly on delivery-receipt. Complaints must be reported within 24 hours directly after receiving the package to Eurosia Balikbayan box.
- Eurosia Balikbayan box is not responsible for damages (overload), loss, delay caused by unforeseen circumstances such as catastrophe, political riots or war.
- Cargo will not be delivered without full payment.
- Eurosia Balikbayan box cannot guarantee a shipment at a certain departure time since delays of transportations or lack of load ing capacities can happen due to multiple reasons.
- Deformed standard size (80x47x58) Extra packages will be accepted as well but will be calculated by actual volume.
- The Box can have max. 90 kg. If you have over 90 kg you must pay higher costs.
- There is no weight-limit, but overloading of cartons may lead to damage of cartons and items. For heavy or breakable cargoes we suggest providing of wooden boxes. (Own Risk)
- **Please Fill up the form with Complete Address, Tel number of the Sender and the Consignee**